If you believe you are in a heating crisis, contact your local county assistance office (CAO).

A listing of CAOs and other helpful information can be found at:

www.dhs.pa.gov/LIHEAP

Statewide Toll-Free Hotline 1-866-857-7095

Philadelphia County
Call (215) 560-1583

If you are hard of hearing or have speech disabilities, you can call PA Relay Services by dialing 711.

Apply online at www.dhs.pa.gov/COMPASS

Applications are also available at your local county assistance office.

COMPASS
CLICK. APPLY. BENEFIT.

Pennsylvania
Department of Human Services

HSEA 18 6/26

If you need help paying your heating bills, or have a heating emergency...

LIHEAP May Be Able To Help You

LIHEAP
Low-Income Home Energy Assistance Program

Important Information about an Energy Assistance Program

ពត៌មានសំខាន់អំពីជំនួយលើថ្លៃ ភ្លើងនិងហ្គែស
(ENERGY ASSISTANCE PROGRAM) ។

关于能源补助计划的重要消息

معلومات مهمة حول برنامج معونة الطاقة

Información importante sobre un programa de asistencia para el pago de energía

Thông báo quan trọng về chương trình trợ giúp năng lượng

Важная информация о программе помощи в оплате счетов за электро- энергию.

What is LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) helps income eligible families pay their heating bills. LIHEAP is a grant. You do not have to repay it.

To receive help…

- Apply between Nov. 2, 2026 and Apr. 23, 2027
- You don't have to be on public assistance
- You don't need to have an unpaid heating bill
- You can either rent or own your home

How does LIHEAP work?

LIHEAP offers both cash and crisis grants. Families may apply for:

Cash Grants

Cash grants help families pay their heating bills. The one-time payment is sent directly to your utility company or fuel provider, and it will be credited on your bill. (In some cases, the check may be mailed to you directly.) Cash grants range from $200-$1000 and are based on household size, income, and fuel type.

Crisis Grants

Crisis grants may be available if you have an emergency situation and are in jeopardy of losing your heat. You can receive more than one Crisis grant, as necessary, during the season until the maximum benefit of $1000 is reached.

Crisis situations include:

- Broken heating equipment or leaking lines that must be fixed or replaced
- Lack of fuel
- Gas or electric service has been shut off
- Danger of being without fuel within 15 days or have received a shut off notice for gas or electric services

If you have a heating emergency please call your local county assistance office (CAO).

How do I apply?

- Apply online at: www.dhs.pa.gov/COMPASS
- Request an application by calling the Statewide LIHEAP Hotline at 1-866-857-7095 or call PA Relay at 711 for the hearing impaired.
- Applications are available at your local CAO

To apply, you will need

- Names of people in your household
- Dates of birth for all household members
- Social Security Numbers for all household members
- Proof of income for all household members
- A recent heating bill

Who is eligible?

You may qualify for a LIHEAP grant if your household income meets the following income guidelines:

INCOME GUIDELINES
2026 - 2027 LIHEAP

Household Size	Maximum Annual Income
1	$ 23,940
2	$ 32,460
3	$ 40,980
4	$ 49,500
5	$ 58,020
6	$ 66,540
7	$ 75,060
8	$ 83,580
9	$ 92,100
10	$ 100,620

Each Additional Person Add $ 8,520

These guidelines will be updated in February 2027

After your application is processed, you will receive a written notice that will tell you if you qualify. If eligible, it will tell you the amount of your grant.